



PROVIDER ALERT

CHANGES TO THE 8/6/12 PROVIDER ALERT:

“RESIDENTIAL REHABILITATION SERVICES UPDATED”

AUGUST 23, 2012

There have been two changes to the 8/6/12 Provider Alert. In that alert, it was stated:

1. The “authorization time spans will be for exactly 180 days and will not span to the end of the sixth month.”

A plan is currently being constructed that will require RRP providers to submit their concurrent reviews on a particular week of the month.

Providers will be grouped by CSA jurisdiction and will be given a schedule to submit their concurrent reviews on either the first, second, third or fourth week of each month. This schedule will allow ValueOptions to continue to give RRP providers authorizations to the end of the 6th full month. The schedule is forthcoming.

2. “Providers will need to route initial and concurrent RRP authorization requests to ValueOptions (not to the CSAs where they have historically routed them).”

Although “V-VALUEOPTIONS” is a choice under “Type of Service”, in answer to the question “which agency is this request intended for?”, the option is not valid. Therefore, until further notice, providers are to continue to route these reviews to their CSA in the manner in which



they have historically done. ValueOptions will manage these requests from the CSA queues.

Questions and Comments:

Please contact the ValueOptions® Maryland Clinical Director (Jamie Miller, LCSW-C) with questions about this Provider Alert at 410/691-4091 or at Jamie.miller2@valueoptions.com.